

Kofax SignDoc

Release Notes

Version: 2.2.1.2

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The logo for KOFAX, consisting of the word "KOFAX" in a bold, blue, sans-serif font.

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Chapter 1

About this release

The release notes give you information about Kofax SignDoc 2.2.1.2. Please read this document carefully, as it may contain information not included in other product documentation.

Version information

The overall build number for Kofax SignDoc 2.2.1.2 is 2.2.1.2.0.51. The Kofax SignDoc 2.2.1.2 product family consists of the following sub-components:

Component	Build number information and additional notes
SignDoc Standard 2.2.1.2	Build number is displayed in the footer of clients.
SignDoc Web 2.2.1.2	Build number is displayed in the About page.
SignDoc SDK 5.0	Individual component build number is displayed in the readme file. Overall product build number is listed in the shipment readme.
SignAlyze 1.9.0	Individual component build number is displayed in about box of SignAlyze Help menu. Overall product build number is listed in the shipment readme.
SignDoc Device Support Setup 2.0.1	Individual build number is displayed in component readme. Browser extensions have individual build numbers. Component can be downloaded via services.kofax.com .

System requirements

For information on technical requirements for hardware, server and client operating systems, web application servers, supported signature capture devices, compatible software and more, see the *Kofax SignDoc Technical Specifications 2.2.1* document on the Kofax E-signature support page on the Kofax website: www.kofax.com

Product documentation

The SignDoc product documentation set consists of guides and help systems to assist you with installing, configuring, and using the software.

Online documentation

The product documentation for SignDoc 2.2.1.2 is available online:

https://docshield.kofax.com/Portal/Products/en_US/SD/2.2.1-kjbc1n42d/SD.htm

Once you install SignDoc Standard or SignDoc Web, the help system is launched automatically when you click the Help icon.

Offline documentation

Customers who require offline documentation can download KofaxSignDocDocumentation_2.2.1.2_EN.zip from the [Kofax Fulfillment Site](#). The .zip file includes both help and print directories.

Help for Kofax SignDoc Standard

The following steps describe how to make the offline help accessible in SignDoc Standard (Administration Center, Manage Client, and Signing Client) by copying the help to the internal webserver (Tomcat) of the installation.

Note Before proceeding, you must install SignDoc Standard in the directory <INSTALLDIR> and set the <SERVICE_EXTERNAL_HOST_URL> as described in the *Kofax SignDoc Standard Installation Guide*.

1. From the Kofax Fulfillment site, download KofaxSignDocDocumentation_2.2.1.2_EN.zip.
2. Extract the contents of the .zip file to any directory <EXTRACTDIR>.
3. Copy the directory <EXTRACTDIR>/help to the directory <INSTALLDIR>/service/webapp.
4. Start SignDoc Standard and configure the help links in the "System settings" of Administration Center.
 - a. Manage Client
Open subcategory Client/Manage and edit "Manage Client online help URL" by entering the URL <SERVICE_EXTERNAL_HOST_URL>/help/Standard/index.html for all languages.
 - b. Signing Client
Open subcategory Client/Signing and edit "Signing Client online help URL" by entering the URL <SERVICE_EXTERNAL_HOST_URL>/help/StandardSigningDocuments/index.html for all languages.
 - c. Administration Center
Open subcategory Client/Administration and edit "Administration Center online help URL" by entering the URL <SERVICE_EXTERNAL_HOST_URL>/help/StandardAdministrationCenter/index.html for all languages.
5. Test the configured links by clicking the Help link in the header of Administration Center, Manage Client and Signing Client. Each help system should display in a new browser tab.

Guides for Kofax SignDoc Standard

From the directory <EXTRACTDIR>/print, you can access the following guides:

- *Kofax SignDoc Standard Administrator's Guide*
KofaxSignDocStandardAdministratorsGuide_EN.pdf
- *Kofax SignDoc Standard Developer's Guide*
KofaxSignDocStandardDevelopersGuide_EN.pdf
- *Kofax SignDoc Standard Installation Guide*
KofaxSignDocStandardInstallationGuide_EN.pdf

Help for Kofax SignDoc Web

To open and use the SignDoc Web documentation, follow these steps:

1. From the Kofax Fulfillment site, download KofaxSignDocDocumentation_2.2.1.2_EN.zip.
2. Extract the contents of the .zip file to any directory <EXTRACTDIR>.
3. Navigate to <EXTRACTDIR>/help/web and then click index.html to start "Help for Kofax SignDoc Web".

Guides for Kofax SignDoc Web

From the directory <EXTRACTDIR>/print, you can access the following guides:

- *Kofax SignDoc Web Administrator's Guide*
KofaxSignDocWebAdministratorsGuide_EN.pdf
- *Kofax SignDoc Web Developer's Guide*
KofaxSignDocWebDevelopersGuide_EN.pdf

SignDoc Software Developer Kit documentation

According to the functionality and the programming language, the offline documentation .zip file contains documentation for the SignDoc Software Developer Kit.

To open and use the SignDoc Software Developer Kit documentation, follow these steps:

1. From the Kofax Fulfillment site, download KofaxSignDocDocumentation_2.2.1.2_EN.zip.
2. Extract the contents of the .zip file to any directory <EXTRACTDIR>.
3. Navigate to <EXTRACTDIR>/help or <EXTRACTDIR>/print to access the SignDoc Software Developer Kit documentation.

Chapter 2

New features

This chapter lists enhancements introduced in this product release.

SignDoc Standard

Support Azure AD SAML for Single Sign-On

The SignDoc Authentication Module for Single Sign-On (SSO) is extended to authorize users that are authenticated by Microsoft Azure AD using SAML.

Support S/MIME configuration for signing email

Support is added to ensure that SignDoc emails are sent out signed. A system or an account administrator can upload the certificate which will be used to sign the MIME data (`mail.s-mime.certificate`). Use the new configuration setting `mail.s-mime.certificate.password` to provide the password for the certificate if needed.

Enable/Disable in-person signing

Customers can now customize the availability of in-person signing. SignDoc Standard 2.2.1.2 introduces the new configuration setting `cirrus.package.inperson.enabled` that controls the in-person signing. If set to true, the in-person signing of a package is allowed. If set to false, the in-person signing ceremony is not allowed. This flag will be ignored and is overridden if the SignDoc user explicitly enables or disables in-person signing when a signing package will be created or updated. This configuration item can be set by SignDoc users with the role account administrator or system administrator.

SignDoc Standard also introduces the new configuration setting `cirrus.package.inperson.overwritable`. This specifies if a SignDoc user creating a signing package can define if in-person signing will be allowed for individual recipients. This configuration item can be set by SignDoc users with the role account administrator or system administrator.

Define the resolution for Click-to-Sign signatures

Use the configuration setting `cirrus.document.signing.c2s.resolution.dpi` to define the resolution of a Click-to-Sign image in a document.

Sample development package for TSP integration

SignDoc is now delivered with a code sample for developers integrating a trust service provider (TSP) for signing a document. The sample development package consists of a SignDoc TSP Plugin project and a TSP sample service project including a Windows Service.

Chapter 3

Resolved issues

This chapter lists issues that are resolved in SignDoc 2.2.1.2. Each Kofax SignDoc product release is cumulative and includes the resolved issues from earlier releases.

SignDoc Standard

Plugin Classloader does not work with local dependent classes

1491117: If a SignDoc plugin is used as a dependency and the classes loaded by the server are not met, the plugin will not work. The plugin classloader does not respect local deployed dependencies.

Low resolution of Click-2-Sign signature images

1447198: In SignDoc Standard 2.2.0 and 2.2.0 the Click-to-Sign images are rendered only in 72 dpi, what is low quality and causes severe quality issues with small signature fields.

Suspended Kofax Total Agility SignDoc activity

1375024: A configured SignDoc activity in Kofax Total Agility using SignDoc Rest Api v2 is getting suspended if the document in the SignDoc template package includes textbox and/ or checkbox fields.

Chapter 4

Known issues

This chapter contains information about potential issues that you may encounter while using Kofax SignDoc 2.2.1.2 and provides workarounds, as applicable.

SignDoc Standard

Tablet screen localization

SignDoc does not support Asian style languages for the localization of the tablet screen.

iOS Consent text files contain corrupted characters

1272913: When downloading the consent text files on an iOS device, the text may include non-readable characters.

Workaround: Resume the signing ceremony later and open the email notification to sign a document on a desktop computer. Download the consent text when the consent page is displayed.

Guided form filling pointer doesn't move to the next required field

1267512: After returning to a completed, required text field, the guided form filling pointer does not move to the next required field.

Workaround: Recipient can move to the next form field by scrolling the document or selecting the form field on the sidebar.

Error messages not translated

1267606: Some messages displayed in Manage Client are only displayed in English or as error Id.

Reset Password email doesn't contain login info

1267473: The confirmation email after the reset of a password does not contain information about the account.

Document editor - layout breaks on iPad after rotation

1225638: After iPad rotation, the signing package layout breaks in the document editor and it is restored later.

Workaround: Prevent rotating the screen during signing package creation on an iOS device.

Recipients' color scheme in common session is not correct

1167914: Sometimes the color scheme for recipients is inconsistent within the same signing session.

SignDoc Web

Printed document contains extra blank page

1090900: When a one-page document is printed, it produces an extra blank page.

WebSphere 9 not supported

SignDoc Web 2.2.x does not support WebSphere 9.

Workaround: Install the Windows service as provided or create a docker container for deployment on Linux as described in the *SignDoc Web Administrator's Guide*.

SignDoc Web Request Builder with Internet Explorer

The SignDoc Web Request Builder is not supported for Internet Explorer 11.

Workaround: Use Edge or Chrome.