

# Kofax ReadSoft Product Fact Sheet

## Supported Operating Systems

Last update: June 13, 2022

## Overview

This fact sheet lists the ReadSoft product and the compatible Windows Operating System version. We recommend that you install the latest service pack and hot-fix level. To confirm the suitability of the product and operating system combination before proceeding with a new setup, contact Kofax [support](#).

ReadSoft Products	Windows Operating Systems								
	Client Operating Systems			Enterprise Servers					
	Win 7	Win 8	Win 10	2008	2008 R2	2012 <sup>1</sup>	2012 R2 <sup>1</sup>	2016	2019
<b>Forms 5-3 SP5</b>	Yes <sup>2</sup>	Yes	Yes	No	Yes <sup>2</sup>	No	Yes	No	Yes
<b>Forms 5-3</b>	Yes <sup>2</sup>	Yes	Yes	Yes	Yes <sup>2</sup>	Yes	Yes	Yes	No
<b>Invoices 5.8</b>	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes <sup>3</sup>	No
<b>Invoices 5.9</b>	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	No
<b>Invoices 6.0</b>	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	No
<b>Invoices 6.0.2</b>	Yes	Yes	Yes	No	Yes	Yes	Yes	Yes	Yes
<b>Invoices 6.0.3</b>	Yes	Yes	Yes	No	Yes	Yes	Yes	Yes	Yes
<b>Invoices 6.1.0</b>	Yes	Yes	Yes	No	Yes	Yes	Yes	Yes	Yes
<b>Documents 7.2.2</b>	Yes	Yes	Yes	No	Yes	No	Yes	No	No
<b>Documents 7.2</b>	Yes	No	No	Yes	Yes	No	No	No	No

<sup>1</sup> 64-bit version only

<sup>2</sup> Windows 7 or later only, Windows Server 2012 – FORMS 5-3 SP3 or later only

<sup>3</sup> Invoices 5.8 SP2 only

ReadSoft Products	Windows Operating Systems								
	Client Operating Systems			Enterprise Servers					
	Win 7	Win 8	Win 10	2008	2008 R2	2012 <sup>1</sup>	2012 R2 <sup>1</sup>	2016	2019
<b>Documents 7.2 SP1 and later</b>	Yes	Yes	No	Yes	Yes	Yes	Yes	No	No
<b>Collector 6.5.0.11</b>	Yes	Yes	Yes	No	Yes	Yes	Yes	Yes	Yes
<b>REPORTER 5-4 server</b>	Yes <sup>4</sup>	Yes <sup>5</sup>	No	Yes	Yes	Yes <sup>5</sup>	No	No	No
<b>PROCESS DIRECTOR, PROCESS DIRECTOR Accounts Payable, WORK CYCLE, EDI COCKPIT</b>	Any operating system that fully supports the Java runtime environment and the SAP Java connector.								
<b>Web Application, INFO MAIL, Email-based Approval, (Web service for) Mobile</b>	These supplementary products to PROCESS DIRECTOR and JCO 2.0.10 with JCo 2.1.10 <sup>6</sup> run on any web application server that is 100% J2EE compatible with Java Servlet 2.4, Java Server Pages JSP 2.0, and SAP Java Connector (JCO 2.0.10 or later).								
<b>INVOICEIT 3-2 and 3-3</b>	All operating systems capable of running Oracle								

Third-Party Products	Win 7	Win 8	Win 10	2008	2008 R2	2012	2012 R2	2016	2019
<b>FLEXIm</b>	Yes <sup>7</sup>	Yes	Yes	Yes	Yes <sup>7</sup>	Yes	Yes	Yes	Yes

## Important notes

- The operating system should be kept at the latest service pack and hot-fix level.
- Because of the built-in firewall, Windows 10, Windows 8, and Windows 7 may prevent some Kofax ReadSoft products, or products with which they are integrated, from working properly. If you encounter problems, see the installation guide that comes with your software/OS.
- Unless otherwise stated, both 32-bit and 64-bit versions of the above operating systems are supported. On a 64-bit system, the program will run in 32-bit compatibility mode.
  - For WORK CYCLE, Web Application, INFO MAIL, Email-based Approval, and (Web service for) Mobile, this depends on how the server has been set up — that is, they can run on a true 64-bit system.

<sup>4</sup> For small installations only

<sup>5</sup> For Reporter 5.4 SP1 HF7 or later only.

<sup>6</sup> Only JCo3 and higher is supported by SAP.

<sup>7</sup> Limitations with Windows 7 (32- and 64-bit), and Windows Server 2008 R2 (32-bit): No debug log is created; warnings are displayed saying that the service and the server do not start, even though they do.

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