

# Kofax Analytics for Kapow

## Release Notes

Version: 1.0.0

Date: 2017-04-27



© 2017 Kofax, 15211 Laguna Canyon Road, Irvine, California 92618, U.S.A. All rights reserved. Use is subject to license terms.

Third-party software is copyrighted and licensed from Kofax's suppliers.

This product is protected by U.S. Patent No. 6,370,277.

THIS SOFTWARE CONTAINS CONFIDENTIAL INFORMATION AND TRADE SECRETS OF KOFAX, INC. USE, DISCLOSURE OR REPRODUCTION IS PROHIBITED WITHOUT THE PRIOR EXPRESS WRITTEN PERMISSION OF KOFAX, INC.

Kofax, the Kofax logo, and the Kofax product names stated herein are trademarks or registered trademarks of Kofax, Inc. in the U.S. and other countries. All other trademarks are the trademarks or registered trademarks of their respective owners.

U.S. Government Rights Commercial software. Government users are subject to the Kofax, Inc. standard license agreement and applicable provisions of the FAR and its supplements.

You agree that you do not intend to and will not, directly or indirectly, export or transmit the Software or related documentation and technical data to any country to which such export or transmission is restricted by any applicable U.S. regulation or statute, without the prior written consent, if required, of the Bureau of Export Administration of the U.S. Department of Commerce, or such other governmental entity as may have jurisdiction over such export or transmission. You represent and warrant that you are not located in, under the control of, or a national or resident of any such country.

DOCUMENTATION IS PROVIDED "AS IS" AND ALL EXPRESS OR IMPLIED CONDITIONS, REPRESENTATIONS AND WARRANTIES, INCLUDING ANY IMPLIED WARRANTY OF MERCHANTABILITY, FITNESS FOR A PARTICULAR PURPOSE OR NON-INFRINGEMENT, ARE DISCLAIMED, EXCEPT TO THE EXTENT THAT SUCH DISCLAIMERS ARE HELD TO BE LEGALLY INVALID.

# Table of Contents

- About This Release .....4**
- Version Information .....4
- System Requirements .....4
- New Features .....4
- Version of Altosoft Insight .....4
- Installation Notes .....5
- .NET Framework .....5
- Misleading Log Entry .....5
- Resolved Issues .....6**
- Known Issues .....7**

## Chapter 1

# About This Release

The release notes contain late-breaking information about Kofax Analytics for Kapow. Please read this document carefully, as it contains information that is not available in other documentation.

## Version Information

This Kofax Analytics for Kapow product is version 2.0.0 (Draft).

## System Requirements

The primary source of information about Kofax Analytics for Kapow requirements and dependencies on other products, including, is the *Cross Product Compatibility Matrix*, which is available on the Kofax website at [www.kofax.com](http://www.kofax.com). The matrix is updated regularly, and we recommend that you review it carefully to ensure success with your Kofax Analytics for Kapow product.

## New Features

This is the first release of the Kofax Analytics for Kapow. Kofax Analytics for Kapow is an extension of Kapow that produces a graphical business intelligence dashboard based on near real-time data collected during the workflow.

Analytics provides information about system performance, KCU Health, CPU and memory utilization, as well as key robot run and schedule run metrics.

## Version of Altosoft Insight

Your product package includes Altosoft Insight 5.1.1, which includes a redesigned user interface and other enhancements.

After you install Kofax Analytics for Kapow, a set of Altosoft Insight guides is available from the Documentation folder within your Insight installation.

**Note** The program folder for Altosoft Insight is labeled as 5.1.0 instead of 5.1.1.

## Installation Notes

This section lists important installation and upgrade notes. For Kofax Analytics for Kapow installation instructions, see the Kofax Analytics for Kapow Administrator's Guide.

### .NET Framework

When using .NET Framework 4.5.1, be aware of the following:

- If you are installing .NET 4.5.1 and ASP.NET 4.5 on Windows 2012 or Windows 8, ASP.NET may not register correctly with IIS. Use the following command to ensure success:  

```
dism /online /enable-feature /featurename:IIS-ASPNET45
```
- When installing .NET 4.5.1, be sure to select HTTP Activation, which is not selected by default. Without HTTP Activation, the following error occurs when you attempt to test the connection for the Event Sender:

The remote server returned an unexpected response: (405) Method Not Allowed.

### Misleading Log Entry

After installing AltoSoft Insight 5.1.1, you may notice the following error in the log file (558976):

```
[1] ERROR
AltoSoft.Insight.DataBaseManager.DatabaseConnectionSettings.BaseSqlConnectionSettings
- Can not find database name in connection string.
```

This installation log entry does not indicate a valid error, and you can safely ignore it.

## Chapter 2

# Resolved Issues

This is the first release of the Kofax Analytics for Kapow.

## Chapter 3

# Known Issues

This section describes issues that you may encounter while using Kofax Analytics for Kapow. Workarounds are provided, as applicable.