

Kofax Web Capture

Release Notes

Version: 11.2

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The logo for KOFAX, consisting of the word "KOFAX" in a bold, blue, sans-serif font.

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Chapter 1

About this release

The release notes give you late-breaking information about Kofax Web Capture 11.2. Please read this document carefully, as it contains information that is not included in other Kofax Web Capture documentation.

Version information

The build number for Kofax Web Capture 11.2 is 11.2.0.0.0.224.

System requirements

The primary source of information about Kofax Web Capture requirements and dependencies on other products is available in the Technical Specifications document on the [Kofax](#) website. The document is updated regularly and we recommend that you review it carefully, especially if you plan to use Kofax Web Capture 11.2 with other Kofax products.

Product documentation

By default, the Kofax Web Capture documentation is available online. However, if necessary, you can also download the documentation to use offline.

Default online documentation

The product documentation for Kofax Web Capture 11.2 is available at the following location.

http://docshield.kofax.com/Portal/Products/en_US/KWC/11.2.0-ez8t1ic7x3/KWC.htm

Configure offline documentation

To access the documentation offline, download the documentation .zip files from the [Kofax Fulfillment Site](#) and extract them on a local drive available to your users.

The compressed English file, KofaxWebCaptureDocumentation_11.2.0_EN.ZIP, includes a `print` folder that contains all guides.

New Features

The following features were added to Kofax Web Capture in version 11.2.

DotViewer

DotViewer is an installable server-side component for document viewing and web-based scanning that alleviates the need for the customer to build their own handler using .NET coding. This is a new part and is licensed separately. Contact Kofax sales for more information.

Barcode recognition improvements

Recognition engine has been improved for the following symbologies:

- Code 39
- QR
- PDF417
- Code 128
- DataMatrix
- Aztec
- Patch Code

Modular Web Document Viewer

Module loaders support has been added to WDV so it can be used as an Asynchronous Module Definition (AMD) or CommonJS module. This feature avoids polluting the global namespace and reduces the risk of conflicting dependencies in the client.

Changes in behavior

The following changes were made in Kofax Web Capture version 11.2.

Deprecated support

Support for the following has been deprecated in this version:

- SharePoint
- Silverlight

Chapter 2

Resolved Issues

This section contains information about issues that have been resolved in Kofax Web Capture since the prior release of this product.

Multiple page selection issue with Chrome or Firefox on macOS

1213340: While using the Chrome or Firefox browsers in a macOS environment, you could not select multiple pages by holding down the Ctrl key.

Unexpected result if ConvertIncompatiblePagesToImages set to True

1210883: If the value for ConvertIncompatiblePagesToImages was set to true, PdfARenderer was not able to create PdfA documents, even though the initial page contained Type 1 fonts with custom encoding.

Transparency prevents compliance with PDF/A-1b

1181476: When transparency was used, a PDF file was not compliant with the PDF/A-1b standard.

Chapter 3

Known Issues

This chapter contains information about potential issues that you may encounter while using Kofax Web Capture 11.2.

Scanning does not work on macOS Catalina

1332687: If you attempt to scan on macOS Catalina, nothing happens.

Drag and drop inconsistent with 2 horizontal thumbnailers

1213959: If a page includes two horizontal thumbnailers, drag and drop works successfully for the top thumbnailer. With the bottom thumbnailer, drag and drop works only after the top item is removed.

- On the macOS, this issue occurs with the Chrome, Firefox, or Safari browsers. However, the issue does not occur on an iPad or iPhone, or on an Android OS.
- On a Windows operating system, this issue occurs with Microsoft Edge but not with other browsers.

List of files to upload not refreshed with Safari

1212857: Safari browser: If you click Upload and then drag files to the list of files to upload to the Web Document Viewer from the Finder or Photo applications, the files are not added to the list.

Workaround: Use the "Open file" dialog box to add to the list of files to upload.

Unable to upload file from library on iPhone or iPad on some iOS versions

1212769: If you use the Safari browser on an iPhone or iPad to upload a file to the Web Document Viewer from the library, the file is not uploaded successfully on some iOS versions.

Workaround: To resolve the issue, upgrade to iOS 12.1.

Error when attempting to open document containing annotation without appearance

1209493: If you attempt to open and save a document that contains an annotation without appearance, the following error appears:

```
Atalasoftware.PdfDoc.PdfException : Required element N in  
MLPdfAppearanceDictionary read from file is missing.
```

Method calls wrong callback function

1204503: The `selectPageText` method calls the wrong callback function if only the page index is specified.

Workaround: Set null for the second argument:

```
_viewer.text.selectPageText(1, null, onSuccess, onFailure)
```

Dark Appearance not applied to dialog boxes on macOS Mojave

1195954: When the Dark Appearance setting is selected in System Preferences on macOS Mojave, the setting is not applied properly to dialog boxes.

macOS: Installer should not require Administrator rights

1179745: If you do not have Administrator rights, and you attempt to perform the installation for the Kofax Web Capture Service for macOS, you may be prevented from finishing successfully.

Workaround: To avoid the issue:

1. From the installer, select **Installation Type** and click **Change Install Location**.
2. On the **Select a Destination** screen, select **Install for me only**.
3. Click **Continue** to proceed with the installation.

Corrupt thumbnails after inserting page into new document

1121735: After a page is inserted into a new document, thumbnail images become corrupted.

Selection frame becomes detached from annotation after drag and drop

912517: After moving an annotated page from one WDT (Web Document Thumbnailer) to another, the annotation selection frame becomes decoupled from the annotation itself. As a result, dragging moves only the annotation and leaves the frame behind in its original location.

Workaround: Reloading the page restores the annotation's normal behavior.

No response from the WCS when using HTTPS

714491: When using Firefox, there is no response from the WCS when using the HTTPS protocol. This issue occurs only for a new user on a computer. The issue occurs because WCS does not copy a certificate to the Firefox repository in this situation.

Saving *.CR2 file after rotating results in error

687417: A "PhotometricInterpretation tag missing error" is displayed when you try to save a *.CR2 file after rotation.

Data overlaid in .ppt file

673624: Currently, slide shapes are rendered as one layer, and text as a second layer. This approach prevents shapes from being rendered on top of text, but it also allows text to overlap.