

# Kofax Mobile ID Capture

## Release Notes

Version: 2.3.0

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# About this release

The software and documentation is available from the Kofax Fulfillment Site: <https://delivery.kofax.com/>. A representative from your company registers on this site to download the software and documentation.

Documentation for this product is available [online](#).

If you are already a Kofax customer, contact your Kofax Professional Services Regional Manager to discuss and plan your upgrade.

If you are an existing customer, follow the instructions below to access the product for this release:

1. Log in to the Kofax Fulfillment Site (<https://delivery.kofax.com/>).
2. From the Your Software list, locate and select the product you want to download.
3. Follow the instructions on the Fulfillment Site to complete your download.

The available packages include the software, documentation, and license keys for the release.

New customers will receive an email from Kofax after their product's purchase. The email will contain a serial number to use when registering on the Kofax Fulfillment Site. Registration provides customers with the credentials needed to download their product.

## What's new in this release?

### **New countries and document types**

Mobile ID 2.3 expands support for more document types from the following countries:

- Countries: Australia, Austria, Bahrain, Belgium, Czech Republic, Denmark, Estonia, Finland, Hong Kong, Hungary, Ireland, Italy, Kuwait, Latvia, Lithuania, Luxembourg, Malta, Netherlands, Norway, Oman, Qatar, Portugal, Saudi Arabia, Singapore, Slovakia, Sweden, Switzerland, Turkey, United States.

Please refer to *Kofax Mobile ID Extracted Field Tables Reference* for the full list of supported document types.

### **Other improvements**

- Improved cropping using MRZ: Documents containing a Machine Readable Zone (MRZ) are cropped to the correct size based on the detected MRZ format.

### **New functionality**

- ID Verification and Facial Recognition are now supported when called from Kofax Real-Time Transformation Server.
- ID Verification and Facial Recognition now support passport documents.

- Liveliness check: When multiple selfie images (up to 3) are captured for a single transaction, they are matched both to the ID document and to one another to validate liveliness.

## Version information

The Kofax Mobile ID Capture, ID Verification and Facial Recognition 2.3 release is identified by build number 2.3.0.0.0.132.

The build version can be found by looking in the `versions.txt` file included in the delivered product.

# Resolved issues

This section describes issues resolved in the following releases.

## Issues with ID Verification deployment diagram

The *Kofax Mobile ID Capture - ID Verification Installation Guide* shipped with some errors in the multiple instance deployment diagram on page 13. (905095)

## Cannot use diagnostic data in conjunction with Kofax Mobile ID Capture 2.x

When `diagnosticData=On` and `separateExtractionProcessPool="true"` are set in the RTTI project definition, the request fails. (799999)

# Known issues

This section describes issues that you may encounter while using Kofax Mobile ID Capture. Work-around solutions are provided, as applicable.

## ID Verification attempts to connect to external server

The Verification Application server will attempt to validate the IP address of the server by connecting to an external geolocation service. (1086860):

Affected platforms and/or devices:

- All

**Workaround:** It is recommended to modify the local hosts file and add the following line:

```
127.0.0.1 www.telize.com
```

## NLD ID 2014 variant returning PersonalNumber with check digit

When sending back or front and back Netherlands IDs, returning personal number appended by check digit next to the "personal number" in the MRZ. (1106574)

Affected platforms and/or devices:

- All

**Workaround:** None.