Kofax Mobile Bill Pay

Release Notes

Version: 1.6.0

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Table of Contents

About this release 4
- Statement of Purpose 4
- Upgrade notes 4

Resolved issues 5
- Scalability recommendations are unclear 5
- Kofax TotalAgility package folder not present 5
- Logos With many single character words should be excluded 5
- Opt-out number prioritized over customer service number 5
- Auto pay date prioritized over due date 6
- Phone numbers with commas not extracted 6
- Simple phone numbers not extracted 6
- Documentation for CustomerName required more detail 6
- Resolved in 1.3: For multiple account numbers, redacted number returned instead of complete number 6

Known issues 8
- Parameter names are too long 8

About this release

The software and documentation is available from the Kofax Fulfillment Site: https://delivery.kofax.com/. A representative from your company registers on this site to download the software and documentation.

Documentation for this product is available online.

If you are already a Kofax customer, contact your Kofax Professional Services Regional Manager to discuss and plan your upgrade.

If you are an existing customer, follow the instructions below to access the product for this release:

1. Log in to the Kofax Fulfillment Site (https://delivery.kofax.com/).
2. From the Your Software list, locate and select the product you want to download.
3. Follow the instructions on the Fullfillment Site to complete your download.

The available packages include the software, documentation, and license keys for the release.

New customers will receive an email from Kofax after their product's purchase. The email will contain a serial number to use when registering on the Kofax Fulfillment Site. Registration provides customers with the credentials needed to download their product.

Statement of Purpose

The purpose of this release is to update documentation to include steps for customizing the Canadian address database.

Version information

The current release of Kofax Mobile Bill Pay 1.6.0 release is identified by build number 1.6.0.1.0.22_R2.

The previous build number was 1.6.0.0.0.15

Upgrade notes

You can upgrade directly from earlier versions of Kofax Mobile Bill Pay Follow the instructions in the *Kofax Mobile Bill Pay Administrator's Guide*.

Prior to performing any upgrade, back up your project and databases.

Resolved issues

Scalability recommendations are unclear

The documentation of the Scalability for Real-Time Transformation Interface servers in the Administrator's Guide was unclear in the final paragraph, which provides two examples of incoming loads and then specifies the hardware required to handle that load. The problem is that the first load is stated in terms of requests per second, and the second load is stated in terms of concurrent requests. (666955)

This is now consistent and reads as follows:

For example, for a mobile environment with a maximum concurrent request load of 120 requests, the incoming requests must be divided by a load balancer in front of four independent Real-Time Transformation Interface servers, each pointing to an independent KSMS system. For a mobile environment with a maximum concurrent request load of 240 requests, the incoming requests must be divided by a load balancer in front of eight independent Real-Time Transformation Interface servers, each pointing to an independent KSMS system.

Kofax TotalAgility package folder not present

The Kofax TotalAgility package for Bill Pay 1.5 is now available. (no bug number)

Affected platforms and/or devices:

- KofaxTotalAgility

Logos With many single character words should be excluded

Biller names that were printed as logos were often misread by the OCR such that each character was separated into a single-character word. These are now identified as looking like a logo, and excluded, so that the name from a configured database can take priority and give a better quality result. (642904)

Opt-out number prioritized over customer service number

For certain bills, the customer service number was not extracted, instead the opt-out number elsewhere on the bill was preferred. Opt-out numbers are now specifically given a lower priority than customer service numbers if found on the bill, so they should not be returned in the Phone Number field. (642628)

Auto pay date prioritized over due date

The auto pay date is set by the customer and is not necessarily the date the biller wants returned as the due date. On some bills the auto pay date is printed but the Due Date should take priority if printed. (642365)

A new field, AutoPayDate, has been added. Its behavior and relationship with the existing DueDate field are controlled by a new parameter, `EnableSeparateAutoPayDate`.

If `EnableSeparateAutoPayDate` is set to FALSE (default), the DueDate field returns the auto pay date if printed on the bill, and returns a specific Due Date otherwise - this is the same behavior as earlier versions. The AutoPayDate field will always be blank. If `EnableSeparateAutoPayDate` is set to TRUE, the DueDate field returns the Auto Pay date if printed on the bill. The DueDate field returns the specific Due Date if printed on the bill.

Phone numbers with commas not extracted

For certain bills, the customer service number was not extracted. This was due to the presence of a comma in the OCR. Phone Number extraction is now improved to extract phone numbers if periods have been misread by OCR as commas.. (642362)

Simple phone numbers not extracted

A phone number printed in the simple format: NNN-NNN-NNNN was not extracted by Bill Pay. Phone Number extraction is now improved to handle more formats including the simple NNN-NNN-NNNN format. (642359)

Documentation for CustomerName required more detail

The `CustomerName` parameter required documentation. The Mobile Bill Pay Administrator's Guide now includes more technical detail regarding how the `CustomerName` parameter is used to improve location of the Biller name and address. (640875)

Resolved in 1.3: For multiple account numbers, redacted number returned instead of complete number

If there are multiple instances of an account number on a bill and some are partially redacted, while others are in complete form, the Bill Pay project treats these as unique numbers and returns the most frequently occurring number, even if this is the redacted instance. (557877)

This has been fixed so that the project recognizes and associates redacted instances with the complete account number, helping to boost the confidence in that value while always preferring to return the complete instance in the results.

Known issues

This chapter describes issues that you may encounter while using Kofax Mobile Bill Pay. Workarounds are provided, as applicable.

Parameter names are too long

The following parameters get an Invalid job initialization parameters error because the parameter names are too long . (621125)

- `DatabaseConfidenceToSkipFurtherProcessing`

Affected platforms and/or devices:

- Kofax TotalAgility

Workaround: Use shorter names as follows:

- `DatabaseConfidenceToSkipFurthe`