

# Kofax Insight

## Technical Specifications

Version: 6.2.1

Date: 2020-06-05



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## About Kofax Insight technical specifications

Kofax Insight is a platform that provides Analytics and Process Intelligence. It is build using C# and the .Net framework on the server side and JavaScript and HTML5 on the client (browser) side. The technical specifications in this document are specific to Kofax Insight 6.2.1

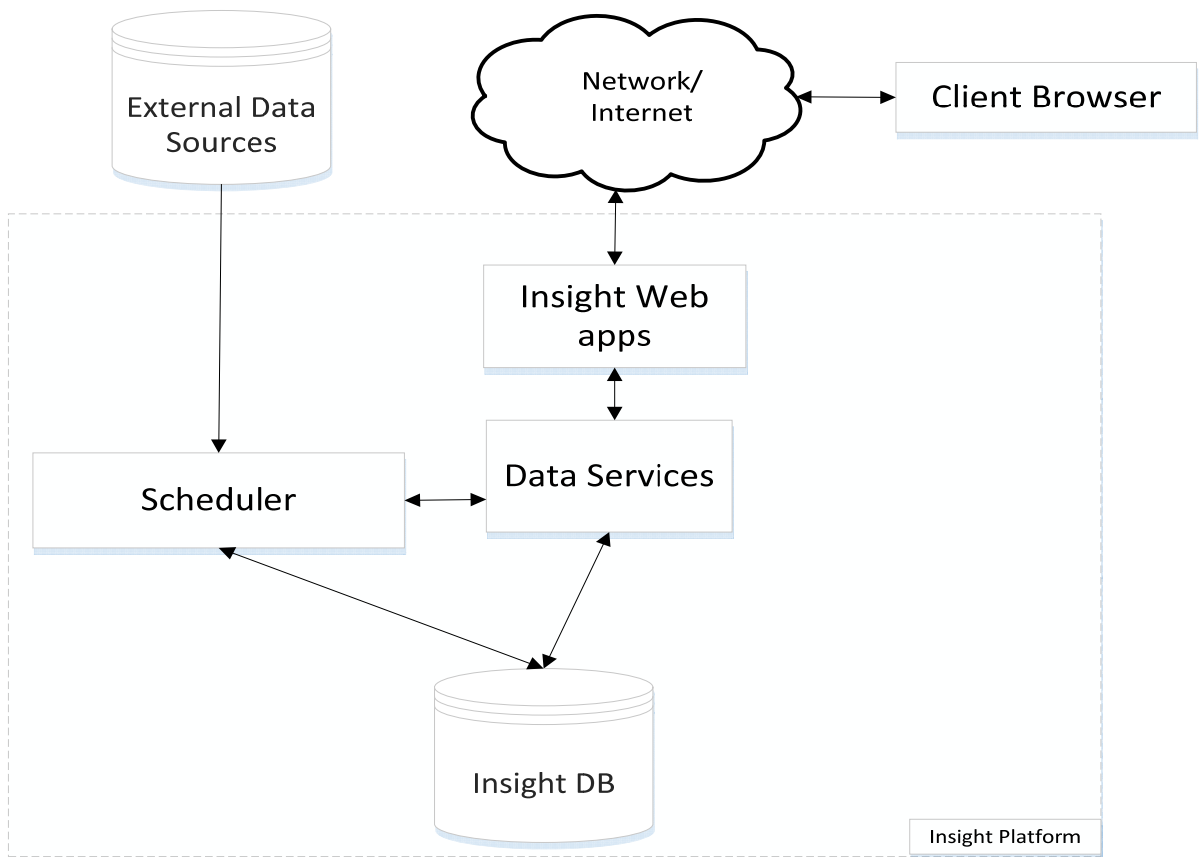
A required amount of memory and disk space is provided. You must meet these requirements to support your Kofax Insight system.

## System architecture

Insight 6 UI is a browser based system that runs on HTML5/JavaScript supported browsers. The server components are built on the Microsoft .Net framework and run on Windows/IIS servers.

Insight consists of the following main components:

1. Insight Web Applications
2. Insight Data Services
3. Scheduler
4. Insight Database



## Product requirements

### Product component

Specification	Description
<b>Hardware</b>	<p><b>Database Server:</b> Production system of 8 CPU + 32 GB RAM</p> <p><b>Insight Server:</b> Production system of 4 CPU + 16 GB RAM</p> <p>If both Databsae and Insight are installed on the same server then 8CPU + 32 GB RAM or higher is recommended.</p> <p><b>QA &amp; Dev servers:</b> 4 CPU + 16 GB RAM.</p> <p><b>Minimum screen resolution for Insight Applications (excludes the Viewer):</b> 1920x1080 (FullHD) (runs on HTML5 browsers). The Viewer supports multiple resolutions (see Insight help for details).</p>
<b>Browser</b>	<p>Internet Explorer 11, Edge, Chrome, Firefox, iOS Safari (updated to the latest versions).</p> <p>Note: Internet Explorer 11 is supported only for the Viewer (Dashboards) and not for the Insight applications – Admin Console, Studio, Data Loader and Themes and Formats.</p>
<b>Mobile Operating Systems</b>	<p>Android devices(Android OS+default browser), Apple devices(iOS+safari), Surface (Windows OS+ Edge).</p> <p>Note: Only iOS ver 11.0 and higher is supported on Apple devices.</p>
<b>Client Operating Systems</b>	See browser
<b>Server Operating Systems</b>	<p>Windows Server 2019 (64-bit)</p> <p>Windows Server 2016 (64-bit)</p> <p>Windows Server 2012 R2 Foundation, Essentials, Standard, Datacenter (64-bit)</p> <p>Windows Server 2008 R2 SP1 Standard/Enterprise/Datacenter (64-Bit) including all service packs</p> <p>Windows 7 SP1 (64-bit)</p>

Specification	Description
	Windows 8.1 (64-bit) Windows 10 (64-bit)
<b>Web Servers/Web Application Servers</b>	Microsoft IIS7.5 or higher.
<b>Insight Database</b>	SQL Server 2017 SQL Server 2016 (Express, Standard, Business Intelligence, Enterprise Editions) SQL Server 2014 (Express, Standard, Business Intelligence, Enterprise Editions) SQL Server 2012 (Express, Standard, Business Intelligence, Enterprise Editions) Oracle 11g Release 1 (11.1) Oracle 11g Release 2 (11.2) Oracle 12c Release 1 (12.1) MySQL Server 5.6+ MySQL Server 8.0
<b>Data Sources Supported</b>	MS SQL Server 2005 or higher Oracle 11.1 or higher MySQL 5.6 or higher MS Office and MS Excel – requires MS Access DB Engine 2010 Redistributable. Other databases may be used as data sources with the appropriate ODBC drivers or providers, such as: <ul style="list-style-type: none"> <li>• IBM DB2 v11.1 on Windows supported using DB2.net provider</li> <li>• MongoDB 3.2.10 with ODBC Driver for Mongo DB 2015/16.0.6124</li> <li>• Hadoop Cluster on MS Azure with MS Hive ODBC 1.1.0.0 driver</li> <li>• MS Analysis Services 10.50</li> </ul>
<b>Required 3rd Party Technologies</b>	Required: <ul style="list-style-type: none"> <li>• Microsoft Visual C++ 2015 SP1 Redistributable</li> <li>• Microsoft Access Database Engine 2010 Redistributable</li> <li>• Microsoft .Net Framework 4.7.2 or higher</li> </ul>

Specification	Description
	<p>ODP.NET 64-bit on a 64-bit Windows server (only if connecting to Oracle RDBMS)</p> <p>MySQL Connector/Net is required only if you are using MySQL. Please select a version from the MySQL Connector/Net site that is compatible with your version of MySQL.</p>
<b>Compatible 3rd Party Technologies</b>	<p>Docker ver 2.x (X&gt;=1)</p> <ul style="list-style-type: none"> <li>• Engine 19.x (X&gt;=03)</li> <li>• Compose: 1.x (X&gt;=24)</li> </ul> <p>Supported platforms:</p> <ul style="list-style-type: none"> <li>• Windows 2016</li> <li>• Windows 2019 (requires Insight 6.2.1.1 or higher)</li> </ul>
<b>Required Kofax Software</b>	None
<b>Languages supported</b>	<p>Portuguese (Brazil)</p> <p>Chinese Simplified</p> <p>Czech</p> <p>English (US)</p> <p>French</p> <p>German</p> <p>Italian</p> <p>Japanese</p> <p>Polish</p> <p>Russian</p> <p>Spanish</p> <p>Swedish</p> <p>NOTE: Documentation, Help files and Installer are in English only.</p>