

Kofax Insight

Release Notes

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KOFAX

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Chapter 1

About this release

The release notes contain late-breaking information about Kofax Insight 6.2.1. Please read this document carefully, as it contains information that is not available in other Insight documentation.

Version information

This product is identified by build number 6.2.1.0.0.1827, as listed in the About window, which you can access from the Info panel in any Insight application (Admin Console, Multi-Tenant Console, Studio, Themes and Formats, or Data Loader). For the Viewer, this option is available in the context menu.

System requirements

The primary source of information about the Insight requirements and dependencies on other products is the *Kofax Insight 6.2.1 Technical Specifications*, which can be downloaded from the [Kofax Insight support page](#). The document is updated regularly, and we recommend that you review it carefully to ensure success with your Insight product.

Product documentation

The Kofax Insight product documentation set consists of the *Kofax Insight Installation Guide*, help systems, and other documents to assist you with installing, configuring, and using the product.

Online documentation

The product documentation for Kofax Insight 6.2.1 is hosted online:

<https://docshield.kofax.com/Portal/Products/Insight/6.2.1-awvkgyq48h/Insight.htm>

Once you install Kofax Insight, the help system is launched automatically when you click the Help icon within any Insight application.

Note If the security policy for your organization restricts Internet access, you can access the documentation in offline mode (without an active Internet connection) while working with Kofax Insight.

Offline documentation

To make the documentation available for use in offline mode, obtain the documentation .zip file from the Kofax Insight 6.2.1 product package that you downloaded from the [Kofax Fulfillment Site](#). The .zip file includes two folders:

- The print folder contains the *Kofax Insight Installation Guide*, *Kofax Insight Administrator's Guide for Azure*, and the *Kofax Insight Technical Architecture and High Availability Setup Guide*.
- The help folder contains *Help for Insight Admin Console*, *Help for Insight Studio*, *Help for Insight Data Loader*, *Help for Insight Multi-Tenant Console*, *Help for Insight Viewer*, *Help for Insight Themes and Formats*, and *Tutorial and Sample Project Help*.

1. After you install Kofax Insight 6.2.1, extract the contents of the documentation .zip file to the following location:

```
[drive:]\Program Files\Kofax\Insight 6.2.1\HtmlInsight
```

2. Start any Insight application and click the Help icon to view the help in a separate browser window.

To use the PDF documentation offline, you can open it from the HtmlInsight folder or from another location on your computer. When the offline documentation is installed for Kofax Insight according to these instructions, the product will use the offline version of the documentation by default, even if an active Internet connection exists.

New features

This section describes the new features introduced in Kofax Insight 6.2.1.

Configure alerts for Insight

You can set an alert to receive a notification when the defined threshold is met or exceeded. Enhanced settings allow to configure and resolve alerts automatically. Also, you can define the list of recipients based on required conditions and use the templates to customize the email body and subject. For details, see *Help for Kofax Insight Studio*.

Support for Time zone settings

This version introduces the Time zone settings that you can configure to merge data from servers located in different time zones. Also, you can display server time and client local time on the dashboard. For details, see *Help for Kofax Insight Studio* for details.

Chapter 2

Resolved issues

This chapter lists previously reported issues that are resolved when you install Kofax Insight 6.2.1. Each Kofax Insight product release is cumulative and includes the resolved issues from earlier releases.

Gradient color markers not aligned properly

1321161: In Themes and Formats, if you selected several gradient colors, the color markers were aligned improperly.

Sub-total not displayed in metric grid

1318670: In the Total column, the Sub-total values were not displayed in the metric grid.

Impossible to change ID for several fields

1318049: In the Dimension Manager, if you changed an ID for several fields simultaneously, an error occurred.

Impossible to unassign Date/Time field

1316652: It was impossible to unassign the current Time field as a Date/Time field if it was assigned before.

Sorting by series failed

1315666: Sorting by series failed to work for a metric view with multiple columns.

File processor template saved improperly

1307128: When you created a file processor template, the template was saved in the root folder instead of the project folder.

Extra symbols added to URL

1302917: If you imported a project and opened the record grid with the URL view in Viewer/Preview in Firefox or Edge, extra symbols were added to the URL.

Viewholder not responding

1293695: If you created several views with the "Display view" buttons and the main view with a viewholder, the "Display view" option failed to function and the viewholder did not respond.

MDX metric not imported

1291562: An error occurred if you tried to import an MDX metric.

Default value of aggregation driver not printed

1288646: The default value of aggregation driver failed to print in the report.

Data load not logged

1287193: Azure: Data load process was not logged.

Shared filter groups unavailable

1286518: Shared filter groups were not available for other users.

Data duplicated in record table

1286103: If an intermediate DL_* table was not used to handle the deadlock, the data in a record table was duplicated.

Total row anchored to bottom of Viewer

1283521: If you resized the Viewer, the Total row was anchored to the bottom.

Some logs not saved

1287193: Azure: Not all logs were saved during the data load.

Impossible to select column in charts

1274951: When using Microsoft Edge on a Surface Pro 3, it was impossible to select a column in charts to filter and to drill down.

Scheduler service intercepted

1217222: Scheduler service was intercepted after the Oracle server was restarted.

Bubble chart truncated

1206926: A Bubble chart was truncated and displayed the negative values incorrectly.

Unable to connect to Web Role instance

1198771: Azure: If the Enhanced security configuration is enabled, you could not connect to the Web Role instance through Remote Desktop Protocol.

Chapter 3

Known issues

This chapter describes issues that you may encounter while using Kofax Insight 6.2.1. The workarounds are provided, as applicable.

Dimension excluded from derived metric

1350310: If you change the dimension ID, the dimension is not used in the derived metric.

Workaround: In the derived metric editor, on the Dimension tab, select the check box for the required metric to apply the dimension.

Translation table series excluded from metric grid

1350292: If you change the translation table attribute ID, the translation table series is excluded from the metric grid.

Workaround: Add the translation table series in the metric grid.

Wrong icon used for file source type

1329052: When you select a file as a source, a wrong icon is displayed on the screen.

SUM transformation automatically

1324333: If you mapped a derived field with an aggregation function as a metric value, another transformation function SUM is added automatically, which results in an exception when reading or loading data for this metric.

Drill downs out of order after export to Excel

1147989: If you attempt to export a grid with multiple breakdowns in a column to Excel, the drill downs are out of order.