

Kofax FraudOne

Extended Reporting Features and Statistics

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The logo for KOFAX, consisting of the word "KOFAX" in a bold, blue, sans-serif font.

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Preface

In addition to the "Standard Reports" since Release 4.3 the "Extended Reports" are also supported, which provide statistics regarding the SignCheck production state – the SignCheck Production Reports.

The available reports are described in detail below. Actually the following type for reports is available: Offline reports to analyze the system's result distribution within a certain timeframe in the past, specific BNOs (Bank Numbers) and other selectable criteria.

The data is queried (cumulated) from the Data Warehouse.

The reports are created using Kofax Insight. Insight has many possibilities to display the statistical data. For example the representation of each report can be changed by the Pivot function, reachable by "right mouse button click" in the diagram or zooming in the charts.

Related documentation

The full documentation set for Kofax FraudOne is available at the following location:

<https://docshield.kofax.com/Portal/Products/FO/4.5.0-th2k87ey6r/FO.htm>

In addition to this guide, the documentation set includes the following items:

Guides

- *Kofax FraudOne Administrator's Guide*
- *Kofax FraudOne Data Warehouse Installation and Operation Guide*
- *Kofax FraudOne Feature Codes*
- *Kofax FraudOne Installation and Migration Guide*
- *Kofax FraudOne Java Client Customization Guide*
- *Kofax FraudOne Java Client Customization Layer*
- *Kofax FraudOne License Management*
- *Kofax FraudOne Report Component Installation Guide*
- *Kofax FraudOne SignCheck Result Codes*
- *Kofax FraudOne Standard Reporting Features and Statistic*
- *Kofax FraudOne The Book on CRS*
- *Kofax FraudOne Thin Client Customization Guide*
- *Kofax FraudOne Thin Client Customization Layer*

Interfaces

- *Kofax FraudOne Archive Interface Server*
- *Kofax FraudOne ASV Blackbox*

- *Kofax FraudOne Global Fraud Signature Web Service Developer's Guide*
- *Kofax FraudOne Common API Specifications for GIA Engines*
- *Kofax FraudOne Service Program Interfaces*
- *Kofax FraudOne User Login Procedure*
- *Kofax FraudOne Standard Teller Interface*
- *Kofax FraudOne Variant Cleanup Utility*

Online Help

- *Kofax FraudOne Administration Client Help*
- *Kofax FraudOne Java Client Help*
- *Kofax FraudOne Server Monitor Help*
- *Kofax FraudOne Thin Client Help*

Training

Kofax offers both classroom and computer-based training that will help you make the most of your Kofax FraudOne solution. Visit the Kofax website at www.kofax.com for complete details about the available training options and schedules.

Getting help with Kofax products

The [Kofax Knowledge Base](#) repository contains articles that are updated on a regular basis to keep you informed about Kofax products. We encourage you to use the Knowledge Base to obtain answers to your product questions.

To access the Kofax Knowledge Base, go to the [Kofax website](#) and select **Support** on the home page.

Note The Kofax Knowledge Base is optimized for use with Google Chrome, Mozilla Firefox or Microsoft Edge.

The Kofax Knowledge Base provides:

- Powerful search capabilities to help you quickly locate the information you need.
Type your search terms or phrase into the **Search** box, and then click the search icon.
- Product information, configuration details and documentation, including release news.
Scroll through the Kofax Knowledge Base home page to locate a product family. Then click a product family name to view a list of related articles. Please note that some product families require a valid Kofax Portal login to view related articles.
- Access to the Kofax Customer Portal (for eligible customers).
Click the **Customer Support** link at the top of the page, and then click **Log in to the Customer Portal**.
- Access to the Kofax Partner Portal (for eligible partners).
Click the **Partner Support** link at the top of the page, and then click **Log in to the Partner Portal**.

- Access to Kofax support commitments, lifecycle policies, electronic fulfillment details, and self-service tools.

Scroll to the **General Support** section, click **Support Details**, and then select the appropriate tab.

Chapter 1

Offline SignCheck Reports

Distribution results by BNO, customer type

Report ID

EXA

Description

The distribution of the engine results per result for each BNO or customer type for given date.

Filters

BNO, Engine, Customer type, Date

Model

Customer and account model

Note The report can be used, for example, to see the effectiveness and the distribution of processed documents per day for a given BNO, engine or customer type.

Distribution results by active references

Report ID

EXC1

Description

The distribution of the engine results by number of active references by BNO.

Filters

BNO, Engine, Count of references, Date

Model

Customer and account model

Note The report can be used, for example, to see the effectiveness and the distribution of processed documents in addition with the count of active references for a given BNO, engine and date.

Distribution results by final result

Report ID

EXC2

Description

The distribution of the engine results by number of pay / return checks by BNO

Filters

BNO, Engine, Final result, Date

Model

Customer and account model

Note The report can be used, for example, to see the distribution of the final results of processed documents per result for a given BNO, engine and date.

Engine throughput per minute

Report ID

EX2

Description

This report displays the number of items processed average per minute.

Filters

Engine, Date

Model

Customer and account model

Note The report can be used, for example, to see how many checks on average were processed per minute on a given day.